

Transform Your Charge Point Operations in 4 Days

Boost Utilisation, Efficiency, and ROI

Transform Customer Journeys and Achieve Operational Excellence.

Are you struggling with underutilised charge points, dissatisfied EV drivers, or missed revenue opportunities? Our tailored 4-Day Deep Dive identifies and tackles these challenges head-on.

We will help you to

- ✓ Gain a clear understanding of your current operations through collaborative analysis.
- ✓ Identify and prioritise actionable opportunities aligned with your organisational goals.
- ✓ Co-create strategies designed to improve both operational performance and customer trust.
- ✓ Explore tailored recommendations that set the foundation for measurable growth.
- ✓ Build a focused plan to guide your next steps with clarity and confidence.

What you will you achieve

-  A comprehensive overview of your current charge point operations and customer experience..
-  Clear insights into key opportunities for operational and customer journey improvements.
-  A tailored plan to begin enhancing charge point utilisation.
-  Practical steps to improve driver satisfaction and build customer loyalty.
-  A roadmap to drive long-term operational excellence and ROI growth.

Your Bespoke 4-Day Journey

Day 1

Align on key objectives and review insights from the diagnostic.

Begin uncovering the root causes of challenges within your operations and customer journey.

Day 2

Explore targeted opportunities for improvement that will deliver the greatest impact.

Days 3 & 4

Create a tailored roadmap and action plan to drive operational performance and enhance the customer experience.

Follow up with an MS Teams call to review your roadmap and explore next steps for achieving charge point utilisation.

With our 4-Day Deep Dive, you will be able to

Gain deep insights into your charging network's performance.

Strengthen customer relationships by enhancing their experience.

Be well-positioned for sustainable growth in the EV sector.

Why Full Circle CI?

At Full Circle CI, we specialise in helping organisations transform their EV charging operations.

Here's why CPOs trust us:

Unique Dual Perspective



We combine firsthand experience as EV drivers with business improvement expertise, enabling us to solve challenges in ways that deliver meaningful results.

People-Centred Approach



Our people-first approach focuses on enhancing your operations to build trust and loyalty with EV drivers.

Proven Methodology



With Lean and Six Sigma expertise and deep EV sector knowledge, we deliver practical solutions that improve efficiency, satisfaction, and ROI.

Targeted, Actionable Insights



We turn complex data into clear, targeted recommendations that empower your organisation to thrive in a competitive landscape.



Let Full Circle CI guide you in building trust, optimising performance, and unlocking your network's full potential to deliver exceptional customer experiences.

